

## Keeping You Safe on the Day of Your Appointment

We're committed to keeping patients and families safe during a trip to the doctor. Here is a detailed list of safety measures we are taking at all of our locations.

### What is UNMH Doing to Keep You Safe?

- We're testing all **inpatients** for COVID-19 to identify those with infection early to keep everyone safer.
- We are also testing patients for COVID-19 if they will be coming in for specific surgical procedures.
- We're encouraging everyone to stay at least six feet apart (known as social distancing) by providing guides and signage throughout the buildings. Droplets that lead to infection typically travel about six feet so distance keeps you safer.
- We're limiting visitors (see our [visitation policies](#)) to have smaller numbers of people in all of our locations. This also helps prevent spread of infection to healthcare workers and anyone else in the building.
- We're screening all patients and visitors for symptoms of COVID-19. We are asking about your symptoms and may take your temperature.
- For outpatient visits, we're calling before your visit to ask if you have symptoms. If you have symptoms of COVID-19 infection, we will need to discuss your symptoms with a provider and you might be re-scheduled or offered a telephone visit.
- We're caring for any patients with recent COVID-19 infection in a separate clinic with a specially assigned team of doctors and nurses.

### What Are We Asking Patients and Families to Do to Stay Safe?

- We're asking all visitors and patients to wear face masks.
  - Cloth masks may be used by patients and visitors.
  - Patients who have symptoms should wear procedure masks. Procedure masks are made of pleated lightweight layers of material with elastic loops to be worn over the ears and are disposable. These help limit spread of infection to others.
- We're asking you to wash your hands very often.

### **What Are Our Providers and Team Members Doing to Keep You Safe?**

- We're screening every UNMH team member before they enter the building for work to evaluate ourselves for infection. If we're sick, we stay home.
- We're continuing to wash our hands very often.
- We're providing the right personal protective equipment (PPE) for team members working in clinical areas.
- We're cleaning surfaces that are touched often to reduce the risk
- We're asking anyone who works at UNMH to wear a mask even when outside clinical areas to prevent spread of infection among ourselves. We're distancing ourselves from each other, too.
- We're limiting the number of people working in our buildings by having some employees work from home.

### **What Are We Doing to Keep Our Places and Spaces Safe?**

- We have rearranged and marked out safe distances in many of our spaces and waiting rooms to limit interactions and keep patients and visitors at least six feet apart.
- We're cleaning all common areas and patient rooms multiple times per day. We use cleaning products that work against the virus that causes COVID-19 infection.

You can be sure it's safe to visit UNMH. While we have had to adapt in many ways to provide during the coronavirus pandemic, we never stopped caring for the patients and families who rely on us.