
Pulse VPN Instructions for Mac

1. Login to [Pulse Download page](#), click PulseSecure_VPN_Client (.dmg).
(https://hospitals.health.unm.edu/intranet7/apps/vpn_client/index.cfm)

Pulse VPN (New VPN Pilot)

Log into <https://vpn.health.unm.edu> to register for VPN and download the client.

If you need to re-install the client or if the install fails, you can manually install these clients:

Windows

- [PulseSecure VPN Client \(.msi\)](#)

Apple Mac

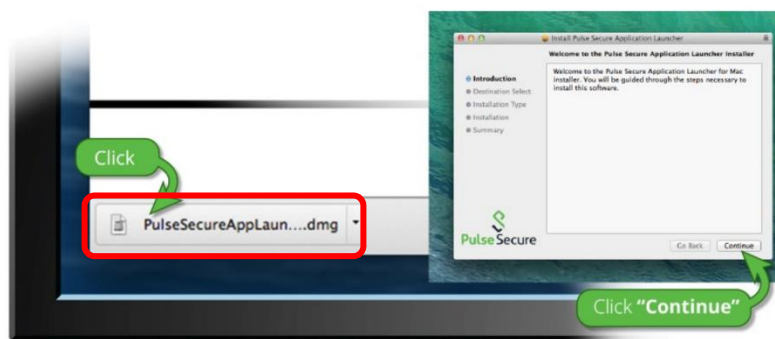
- [PulseSecure VPN Client \(.dmg\)](#)

Linux

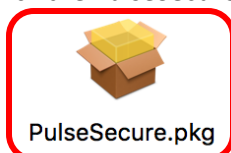
- [Ubuntu/Debian PulseSecure VPN Client \(.deb\)](#)
- [Redhat/Centos PulseSecure VPN Client \(.rpm\)](#)

2. Click the .dmg file

After the application launcher has completed downloading, follow these installation steps.



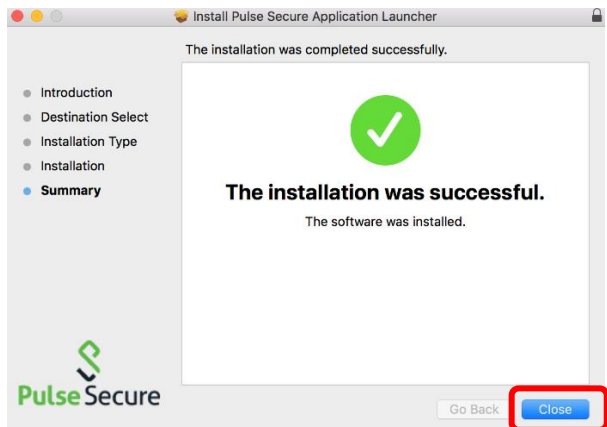
3. Click the PulseSecure.pkg file.



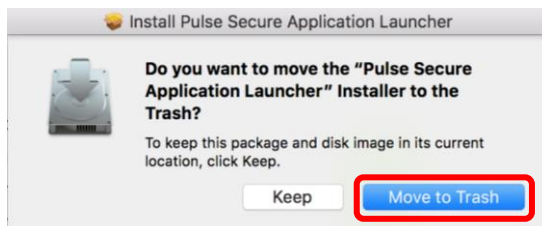
4. Click Continue. Accept the default settings.



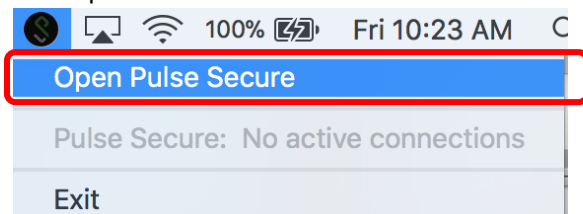
5. Once the application has installed successfully, Click Close.



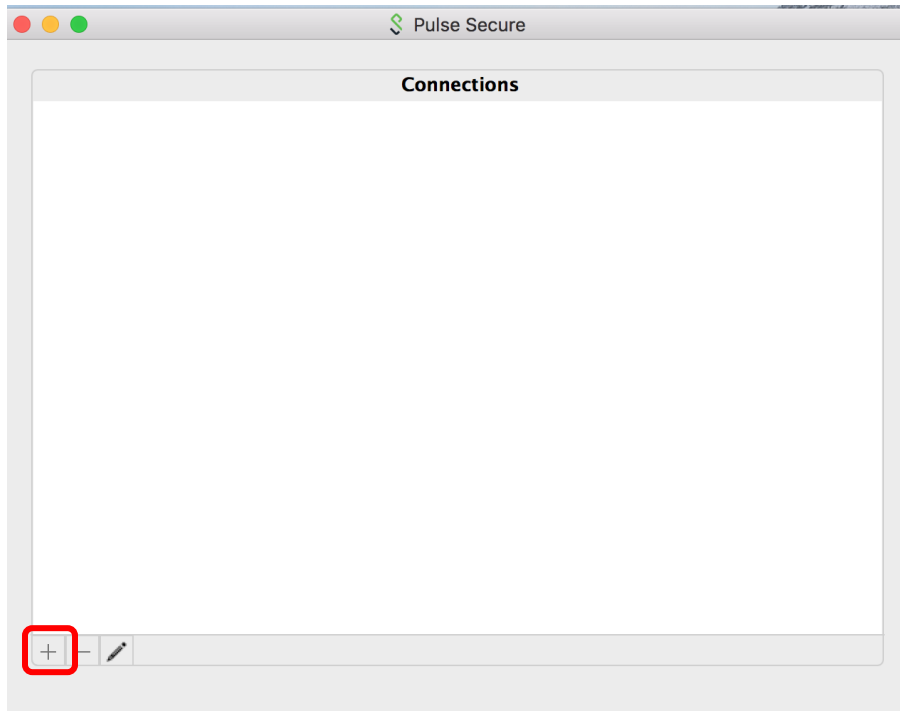
6. Move the application launcher to the trash if desired.



7. Click Open the Pulse Secure



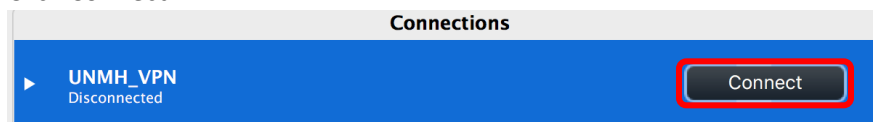
8. In the Connections window, click Plus.



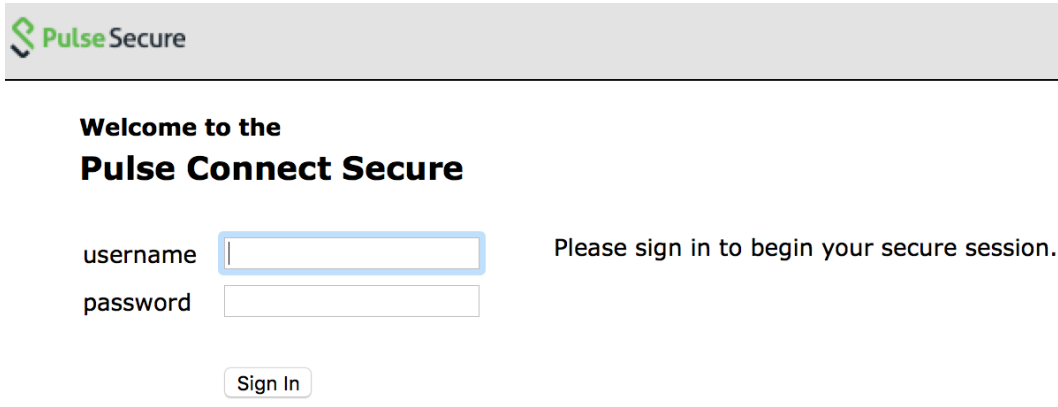
9. Enter the connection information and click Add.
Type: Policy Secure (UAC) or Connect Secure (VPN)
Name: UNMH_VPN
Server: vpn.health.unm.edu

A screenshot of a configuration dialog box for adding a new connection. It contains three input fields: "Type" with a dropdown menu showing "Policy Secure (UAC) or Connect...", "Name" with the text "UNMH_VPN", and "Server" with the text "vpn.health.unm.edu". At the bottom of the dialog are three buttons: "Connect", "Cancel", and "Add". The "Add" button is highlighted with a red border.

10. Click Connect.

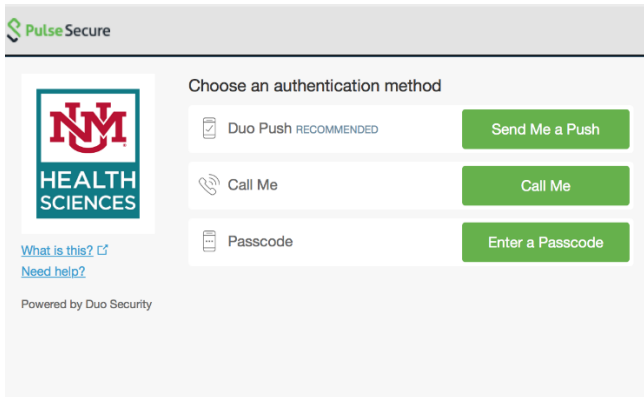


11. The HSC VPN page will open. Login with your HSC NetID and password.



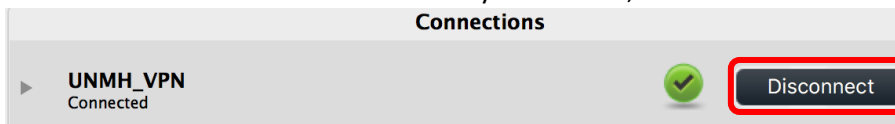
The image shows the Pulse Secure login interface. At the top left is the Pulse Secure logo. Below it, the text reads "Welcome to the Pulse Connect Secure". There are two input fields: "username" and "password". To the right of these fields is the text "Please sign in to begin your secure session." Below the input fields is a "Sign In" button.

12. Click your preferred method for your multifactor authentication.



The image shows the Pulse Secure multifactor authentication page. At the top left is the Pulse Secure logo. Below it is the UNMH Health Sciences logo. The text "Choose an authentication method" is centered. There are three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. At the bottom left, there are links for "What is this?" and "Need help?", and the text "Powered by Duo Security".

13. You are now connected. To disconnect your session, click Disconnect.



The image shows a "Connections" panel. It contains one entry: "UNMH_VPN" with the status "Connected". To the right of the entry is a green checkmark icon and a "Disconnect" button, which is highlighted with a red border.