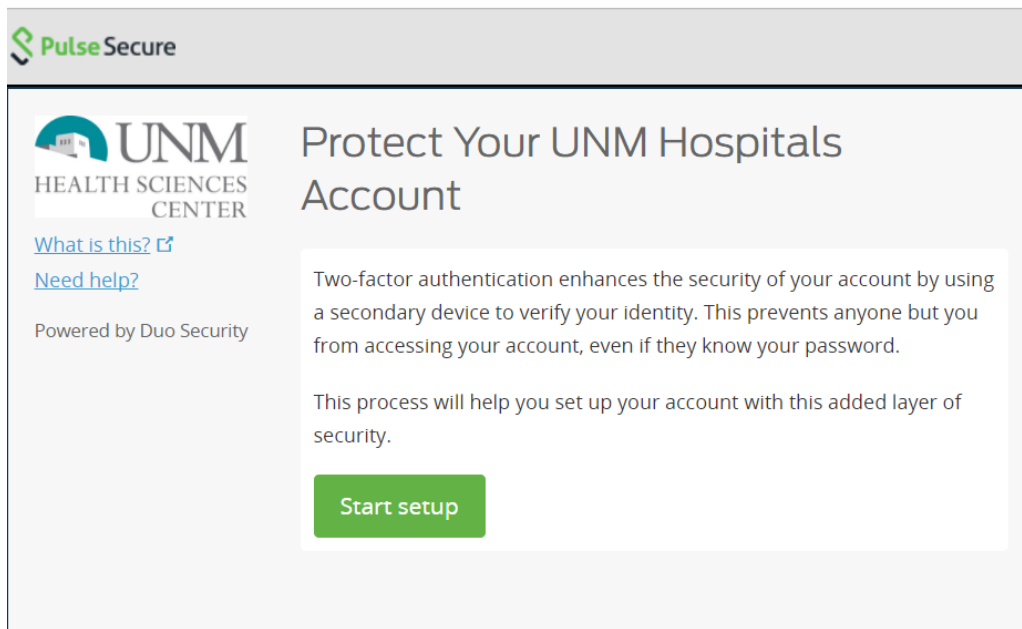




VPN Duo Instructions

1. This process may be made easier if user downloads “Duo Mobile” app for their smartphone device prior to completing the rest of the instructions.
2. Open web browser, and visit: <https://vpn.health.unm.edu>
3. Login with HEALTH Credentials.
4. Click Start setup




5. Select mobile device and click continue

 Pulse Secure



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[What is this?](#) 

[Need help?](#)

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What type of device are you adding?


☒ **Mobile phone** RECOMMENDED


☐ **Tablet** (iPad, Nexus 7, etc.)

☐ **Landline**


Continue

6. Enter your mobile device number, verify you enter the correct number and click continue.

 Pulse Secure



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Enter your phone number

United States ▼

+1 ✓

ex: (201) 234-5678

☒ **(505) 765-4321** This is the correct number.

Back **Continue**

7. Select mobile device type and click continue.



[What is this?](#) 

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What type of phone is 505-765-4321?

- ☐ iPhone
- ☐ Android
- ☐ Windows Phone
- ☐ Other (and cell phones)

Back

Continue

8. Select how you would like your device verified by selecting 'call me' or 'text me'. You will be contacted and given a 6 digit code. Enter your 6 digit code and click verify, then click continue.



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[Need help?](#)

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Verify Ownership of

1. We can call or text you with a verification code.

Call me

or

Text me

Text sent

2. Enter your 6-digit code:

803033

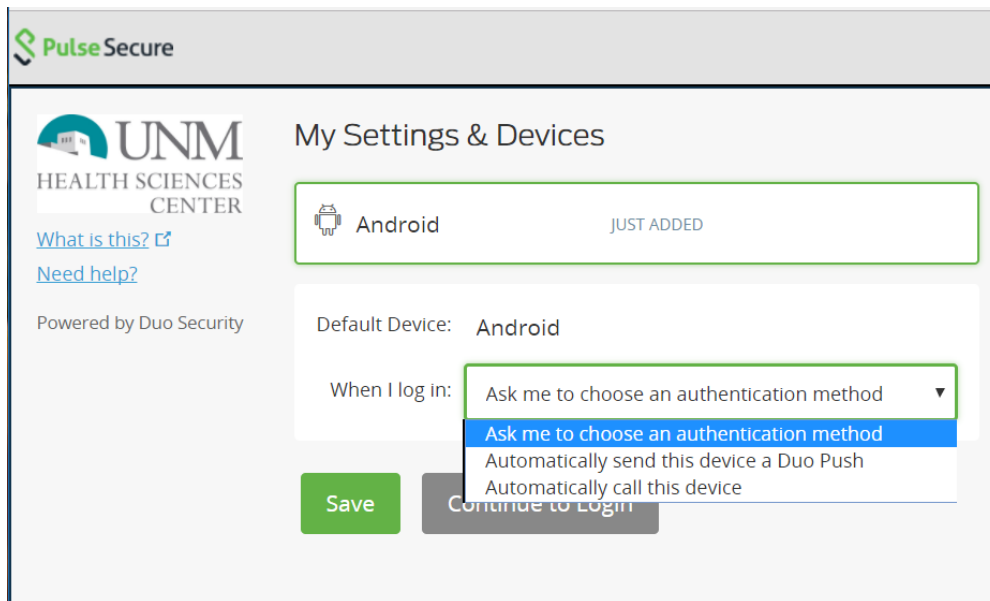
Verify



Back

Continue

9. Select your authentication method, and click continue to begin.




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My Settings & Devices

 **Android** JUST ADDED

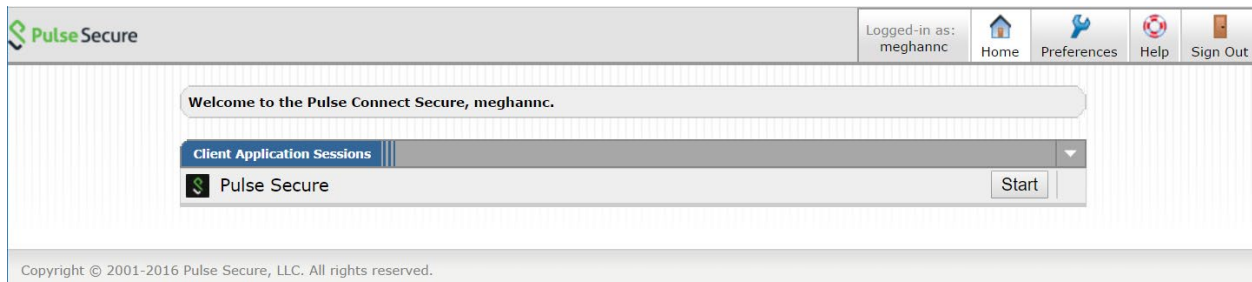
Default Device: **Android**

When I log in: **Ask me to choose an authentication method**

- Ask me to choose an authentication method
- Automatically send this device a Duo Push
- Automatically call this device

Save **Continue to Login**


10. Click 'Start'.



Pulse Secure

Logged-in as: **meghannc** [Home](#) [Preferences](#) [Help](#) [Sign Out](#)

Welcome to the Pulse Connect Secure, meghannc.

Client Application Sessions
 Pulse Secure Start

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11. Click download.

Searching for the application launcher...



55

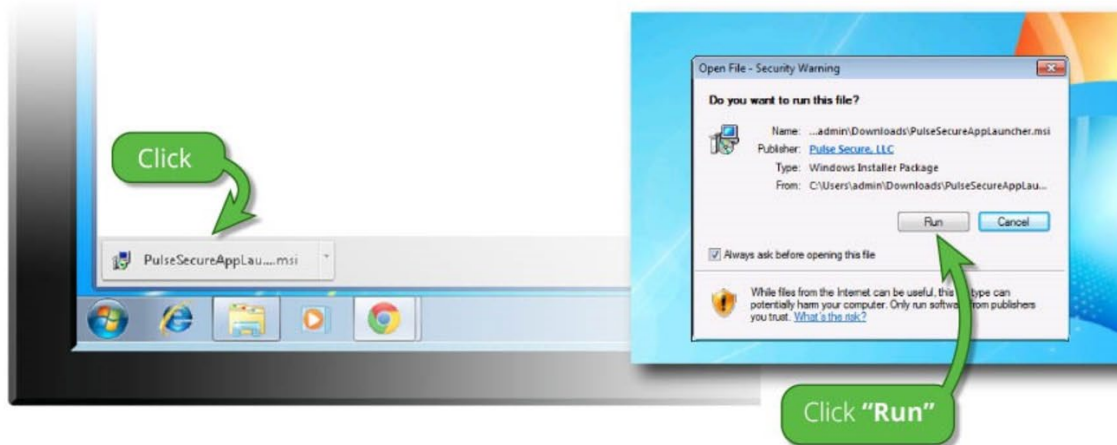
If you know that the application launcher is not installed, skip the wait and download now

Download

If you do not want to proceed, please click [here](#) to go back.

12. Run the install.

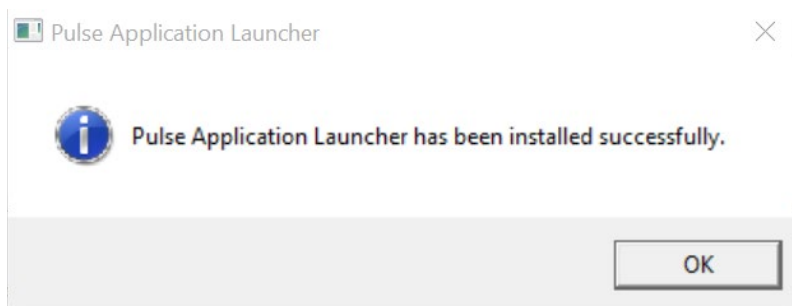
After the application launcher has completed downloading, follow these installation steps.



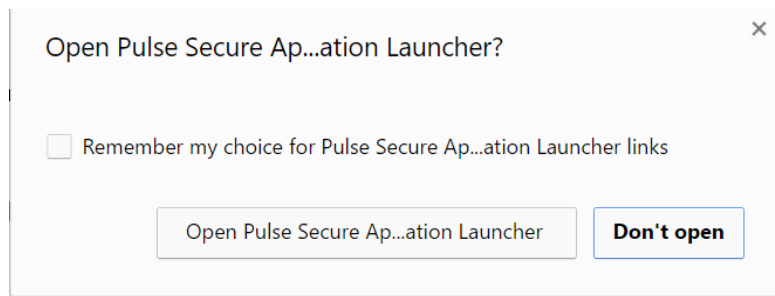
Once you have completed the above steps, click [HERE](#) to continue with the Pulse Secure launch. We recommend selecting "remember" and "always" during the installation process.

Once the Pulse Secure application is installed and started it will appear in your system tray.

13. Click OK.



14. Click 'Open Pulse Secure Application Launcher'



15. Click 'Always'

